

Recycle More Messenger

Edition 5, 19 November 2021

Welcome to the fifth Taunton Deane **Recycle More Messenger**. With the new service now in place there are some useful reminders to help it bed in and really become part of the recycling routine.

Recycle More up and running

The service has been running for three weeks. That means more than 55,000 households having had three expanded recycling collections, and their first three-weekly rubbish collection.

It's early days, but the signs are that things are going well. The scale of change shouldn't be underestimated. We have changed the recycling routine for around 55,000 households, delivered new containers and have crews working new routes and collecting new materials.

It won't have been perfect for everyone, but issues have been relatively few and far between and resolved quickly.

Random checks suggest that from week one, 98% of people have put the right things out on the right day. That's a great response to such a major change and is in line with what we saw in earlier phases.

We can't provide figures on tonnages yet, but levels of new materials look high and recycling across the board has increased.

Flip your lid!

The Bright Blue Bags have Velcro-fastened lids. This will help keep the content inside when it's windy but we're seeing quite a few on the streets who aren't making use of it. If you've not spotted it yet, reach inside and you'll find it tucked down.



Number your Bright Blue Bag

If you're partial to your particular bag, numbering it will help the crew return it to the right property. They'll do their best anyway, but it can get tricky when you're working fast and doing hundreds of collections. A sharpie or marker pen works well and feel free to get creative!



Download your dates

Going three-weekly makes it a little harder to keep track of rubbish collection days. Keep hold of your collection day calendar which makes it nice and clear, including the changes over Christmas.

You can check your days online or download a printable version using the My Collection on the SWP homepage.

Better still, click the iCal button and download the dates into the calendar on your computer or mobile device (works for both Android and Apple). You'll even get a little reminder each week so you need never miss a collection.



My Collection Day

Find out when your next waste and recycling collection is

[Check now](#)

Report missed collections

Things are going well but mistakes can happen especially with new routes and materials still bedding in.

Please report missed collections, online if possible. It's the quickest and easiest way.

You can use the My Waste Services menu on the SWP homepage. If you can't do it online, telephone Somerset West and Taunton on 0300 304 8000.

